

Billing

How can I get back my deposits?

It is possible to refund the whole or only a part of your credit balance. Please select the menu item "Statement" in your personal customer account. Then use the "Ask for refund" button at the end of the statement line containing the payment.

After you entered the amount and completed all further information, your refund will be executed within the next 14 days.

Our tip: Keep a small sum on your credit account. This enables you to register or transfer domains spontaneously with our system.

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