

Customer details

Which notifications do I receive by e-mail?

You receive the following information by e-mail:

- Domain-related information (eg transfer confirmations, expire notifications, deletions, renewals, etc.)
- renewal Report
- Low account balance
- bills
- customer communication and newsletter

You can enter an alternative e-mail address in your customer account under "Settings" -> "Customer Details" in the tab "E-mail".

Billing E-mail:

You will receive the following notifications only to the billing e-mail and not to your main address:

- renewal report
- Low account balance
- bills

Automated E-mail:

You will receive the following notifications only to the Robot e-mail and not to your main address:

- Domain-related information (eg transfer confirmations, expire notifications, deletions, renewals, etc.)

Unique solution ID: #1080

Author: CO

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