

Transfer

Is it possible to take my e-mail account with me, during a domain transfer?

While doing a domain transfer, you are simply transferring the domain. E-Mail services is content that stays with the previous provider/hoster.

If you agreed with the previous hoster on further maintaining your E-Mail solution, you may connect your domain with this hoster using the MX entry.

If you have no agreement with your previous provider/hoster you might consider to acquire one of our MailSpace packages. Our packages make it possible to create new e-mail addresses.

Please note, that it is necessary to newly set up every e-mail address. The respective postboxes will be new and empty. During the setup of the e-mail addresses there will be a disconnection. It might be necessary to save the content of your previous e-mail postbox.

All hosting offerings can be found in your customer area under the menu item "hosting".

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